

# From Pandemic Control to Data-Driven Governance: the case of China's health code

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## Abstract

Current debates over digital contact tracing mainly focus on the tools and experience in the West. China's health code, while often seen as one of the earliest and most comprehensively adopted apps since the outbreak of COVID-19, has not been studied specifically. This paper provides a detailed analysis about the health code, draws comparison with the contact tracing apps developed by Google and Apple, and seeks to understand the specifications and contradictions internal to the health code's development and deployment in China. Looking at both technical features and the mode and process of its adoption, the paper argues that the health code is strictly speaking not a contact tracing tool, but a technology of population control which is both integrated in and enabling for more traditional forms of control. As a technology of ruling the population, rather than the virus as such, the health code also reveals crucial problems in the modernization and informatization of the state governance and public administration. A critique on the health code solely informed by privacy and personal data protection runs the risk of being co-opted by the government and technology companies deploying such tools to expand their surveillance and regulatory power.

## Keywords:

Contact-tracing; big data; privacy; surveillance; digital platforms; health emergency

## Introduction

Digital contact tracing has attracted enormous interests among policymakers and academics since the outbreak of COVID-19 (e.g., Taylor et al. 2020; Morley et al. 2020; Mello and Wang 2020). Extensive debates over issues, such as the effectiveness and accuracy of virus detection and concerns over privacy and discrimination, have mostly looked at technologies and experiences in the West, especially the tools developed by Google and Apple ("Gapple"). The Chinese example – a smartphone-based digital program, known as the health code – while often appears in current discussions about digital contact tracing as one of the earliest and most widely adopted apps (e.g., Morley et al. 2020; Kofler and Baylis 2020; Ienca and Vayena 2020), has not been studied specifically. This paper offers a detailed analysis about the health code, seeking to expose and understand its specifications and the contradictions internal to its development and deployment in China.

The Chinese health code represents an important experiment which both relies on and tests the promises of digitalisation, and its adoption and normalization has implications both within and

outside China. Some of the criticisms against digital contact-tracing tools, for example, about privacy and mass surveillance, are extremely relevant to the health code. However, besides these general concerns, it is also necessary to develop a more socially specific critique, given the sociopolitical contexts of the health code and China's approach to pandemic control. A perspective which is both sensitive and critical to the Chinese social reality is needed to expel mythifications, clarify misunderstandings and uncover implicit and unproven assumptions inside and outside China about the health code.

To develop such an understanding and critique about the health code, this paper proceeds in three stages. First, I introduce China's overall strategy of pandemic control and map the health code in the constellation of China's anti-COVID measures. Then, the paper provides a functional description and analysis about the program. At this second stage, I argue that contrary to common description, the Chinese health code should not be considered, strictly speaking, as a contact tracing tool, even less a tool that tracks the spread of the virus. Instead, the health code should be seen as part of a cluster of technologies which rule the mobility and activities of the population. As part of the technologies of ordering the population, it turns individual health and population's collective health into a new avenue of social control and converges surveillance with public service.

At the third stage, the paper turns to the sociopolitical contexts, as well as the policy and legal conditions of the health code. I argue that China's approach to pandemic control - i.e., mass social mobilization under the rhetoric of patriotism and collectivism - results in interesting power dynamics surrounding the health code between not only the government and technology companies but also different levels of the government. While all social resources and forces are supposed to be mobilized and directed to addressing COVID-19, struggles exist behind the superficial power synergies, which is reflected by the patchiness of the health code and the difficulties in national unification and regulation.

The paper closes with a reflection on the issue of privacy and data protection, currently dominating the debates on contact tracing apps. Despite the critical importance of the issue and its obvious relevance to China, the health code reveals that the framing of privacy and data protection appears prone to be coopted by the government and private companies wielding surveillance and regulatory powers.

## **China's Approach to Pandemic Control and the Emergence of the Health Code**

The overall strategy of controlling and preventing the spread of COVID-19 in China can be summarized as mass social (im)mobilization under the general rhetoric of patriotism and collectivism. For example, since late January, the Joint Prevention and Control Mechanism of the State Council ("JPCMSC") has stressed to "strengthen society-wide efforts to prevent and control the epidemic" (群防群控) (JPCMSC, 2020a). Expressions such as "grid and blanket

management”<sup>1</sup>（网格化、地毯式管理），“be accountable and fulfill the duty of defending the territory”（守土有责、守土尽责）and “a people’s war against the epidemic”（全民战疫）are commonly seen in official statements and propagandas (JPCMISC 2020; Xinhua News Agency 2020; Song and Xu 2020; China Daily, Institute of Contemporary China Studies, Tsinghua University, and School of Health Policy and Management, Peking Union Medical College 2020, 2). The health code is a product of this overall strategy and appears to address several challenges of pandemic control in China. At the beginning of the COVID-19 outbreak (around the time of the Chinese New Year), measures of mass immobilization were adopted across the country, including the disruption of inter-regional traffic, the notable lockdown of hard-hit areas and the so-called close-off management of residential clusters. Such drastic and sweeping measures soon appeared unfeasible and economically unsustainable. On February 2<sup>nd</sup>, the JPCMISC called for all departments of all localities to enhance “scientific epidemic control” and to organize the resumption of work and production “by categories and in batches” (JPCMISC, 2020b). The need for delicate balance and coordination between economic recovery and epidemic control, in turn, required more precise and fine-tuned tools to speedily track the spread of the virus and monitor the population’s health states at a greater scale.

Meanwhile, under the scheme of mass social mobilization, a huge number of state staff, party members, and community workers were deployed for the day-to-day operation of epidemic control. Despite the speed of state-led organization and the scope of participation, anti-COVID operations at the grassroots level were far from being efficient and orderly. Despite the employment of high-tech devices, such as surveillance cameras, infrared thermo detectors and drones, most of the anti-COVID work remained manpowered. For example, in local communities, the so-called “grid-management” often involved home visits, issuing temporary movement passes to residents in residential clusters, collecting residents’ information through interviews and creating health profile for each household (JPCMISC, 2020a). These daily monitoring and tracing measures often required close human-to-human interactions, which not only incurred repetitions, redundancies and errors in the management, but also increased the chances of virus transmission (Chen, 2020; Tang et al., 2020). These shortcomings of manual monitoring methods became severer after the Chinese New Year when large numbers of people started to travel cross-region to get back to work.

In addition to the practical difficulties of daily anti-COVID operations, the strategy of mass social mobilization has resulted in some serious negative consequences that led the JPCMISC to call for scientific epidemic control. At a time when political pressure was extremely tight and the rhetoric of war was commonly used, mass mobilization easily led to the blurring between legal and illegal and the sidelining of principles of necessity, proportionality and accountability by local authorities. For instance, a large number of personal information of people originally from Wuhan collected by community and neighborhood workers was released to the public on the social media; some residential districts expelled people traveling from Hubei; and some public roads and highways were dug up by villagers without authorization to block traffic routes (e.g.,

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<sup>1</sup> “Grid Management” means to divide jurisdictions of grassroots self-government into grid patterns and connect them into informatization platforms for more precise management and inspection (Ran, 2019). The idea was first brought forward by the Communist Party in the 3<sup>rd</sup> Plenary Session of the 18<sup>th</sup> CPC Central Committee in 2013, under the rubric of “improving methods of social governance” (Central Committee of the Communist Party of China, 2013, para. 47)

Privacy Guardians 2020; Xiaoshan 2020; Sun 2020). These incidents suggested not only conspicuous disrespect for human rights and the rule of law by authorities and staff at the grassroots level, but also a hysteric collective panic both reacting to the epidemic and instigated by the government-led mass mobilization under the rhetoric of war. To redress these problems, it became hence necessary to switch to methods which would appear scientific and objective to better tame the society's own response to COVID-19.

These circumstances created a unique opportunity for the Chinese digital platforms, notably Alibaba and Tencent, to intervene. To be clear, before the creation of the health code, the government has already decided to “make full use of the advantages of digital technologies and big data” to early detect the coronavirus and enhance the precision of anti-pandemic work (JPCMSC, 2020a, 2020c; Ministry of Civil Affairs et al., 2020). The health code was one of the tools delivered by the digital platforms following the government's overall strategy. In addition, under a responsibility system introduced by the government to back up mass mobilization (by which all governmental organs, enterprises, public institutions, local communities and individual households shall take responsibilities for preventing and controlling COVID-19) (JPCMSC, 2020d), digital technology companies also bore the responsibility to direct their resources and capacities to the societal anti-COVID efforts.

## **The Health Code: Not Just Another Contact Tracing App**

### ***a. Functionality and Technical Specificities of the Health Code***

The health code first appeared in early February in Hangzhou and Shenzhen, home bases of Alibaba and Tencent respectively. In Hangzhou, the municipal government believed that the resumption of economic activities should take advantage of the city's strong digital economy and requested Alibaba on February 6<sup>th</sup> to develop a smartphone-based health code program for employees returning to work in the city (Hangzhou Daily, 2020a). Alibaba's health code went live within only four days. In Shenzhen, Tencent also launched its health code on February 9<sup>th</sup>. In both cases, the health code was a mini app embedded in Alipay and WeChat (hence, no need for separate downloading). In a few weeks after the initial experiment in Hangzhou and Shenzhen, over 200 cities in partnership with these two digital platforms and major ICT service providers in China developed and adopted similar programs in respective jurisdictions.

Turning to the basic functionality of the program. A user searches the health code mini app used in her city (or province) through either Alipay or WeChat, registers on it, and is required to provide personal information, including names, national ID numbers, home addresses, health records and recent travel histories of the past 14 days. Based on the information submitted by the user as well as data collected from public services, such as public transport systems, ICT providers and hospitals,<sup>2</sup> the health code program calculates the level of virus risk and assigns

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<sup>2</sup> It is not clear what exactly are the data sources. According to a recommendatory national standard for the reference mode of health code published in the end of April, the data collected by the health code include, but not limited to: data of confirmed and suspected COVID-19 cases; data of people having close contacts with COVID-19 cases; medical testing data; data from fever clinics; risk level of places where personal mobile devices have roamed over a particular amount of time; travel information; data from customs and border control; information about epidemic-hit communities and places of major activities; health profiles extracted from population health

colored QR code to each individual. The green code allows for unrestricted movement; one-week quarantine is imposed on people receiving the yellow code and two-week quarantine on those having the red code. Those put under quarantine are required to update their health information on the mini app every day. A user having the yellow code has to report her health state as normal on the mini app for seven consecutive days in order to receive a green code. 14 consecutive days of such reporting is needed for a red code to turn green. The colors change based on constant risk assessment and expire after a certain number of days (codes used in different regions have different expiry time). Hence, users having the green codes also need to regularly report on the mini app before the codes become invalid.

Having registered on the health code, people are required to scan or display their codes when going to public spaces or taking public transport. For example, passengers taking the metro need to scan their health codes when boarding and rescan them when getting off. During the epidemic outbreak, some cities deployed anti-COVID staff to each metro car and each bus to ensure that passengers scanned their codes properly (Jiao et al., 2020). In residential communities, these QR codes have also soon replaced the paper passes. Residents and visitors need to show or scan their codes and have their temperature checked before entry. In the early period of the outbreak and in hard-hit areas such as Wuhan, scanning was often required. For example, many restaurants posted their own QR codes at the entrances, and customers needed to scan the restaurants' codes first in order to display their health codes. By scanning the codes at the restaurants or metro stations, the health code program also recorded the person's movements. The idea was that, with the system of real-name registration and constant collection and update of information, the health code could enable epidemic detection and intervention at the earliest stage, while increasing the efficiency of daily monitoring of population health and contributing to the recovery of economic activities (Jiao et al., 2020). As the epidemic slowed down in China since late April and early May and measures began to loosen, many places no longer require scanning-and-showing. Simply displaying the QR code to anti-COVID or security staff would suffice.

Since its adoption, the health code has been widely used in various sectors for monitoring and regulating the movement of population in China, as well as managing Chinese expats returning from abroad (China Civil Aviation Administration and China General Administration of Customs, 2020). Such swift and sweeping implementation gave the health code a quasi-compulsory character. To be clear, this is not to say that there is a clear-cut and specific legal obligation to use the health code in China. Legal responsibility can indeed occur when a person refuses to cooperate with governmental staff implementing epidemic control measures, but simply not using the app does not on its own create legal responsibility (JPCMSC, 2020d). Rather, people in China are compelled by practical necessities to opt-in as many essential daily activities are conditioned by it, such as going to schools, getting groceries, taking buses, visiting families, etc. This quasi-mandatory character hence is both a condition and a result of the comprehensive integration of the health code in Chinese epidemic control.

With respect to the technicality, the health code is different from the Gapple-led apps which use the Bluetooth technology for contact tracing. The health code uses algorithm and big data technologies: the colors are determined by risk assessment using both information submitted by

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information platforms; data collected from community examinations and from various checkpoints; self-reported information. See, (Chinese National Standardization Administration, 2020a, pp. 11–12).

individuals and data from public service entities and base locations. This technological feature, translated into the methodology of epidemic control, means that the health code is not an app that tells you if you have had a close contact with someone diagnosed with the coronavirus. Rather, it analyses various kinds of data to assess the possibility of the occurrence of close contacts and the likelihood of contracting the virus through such possible contacts. The function of the health code, essentially about individual and population profiling, hence, suggests a doubling down on the preventative logic, intervening even before the actual occurrence of close contacts. This doubly preventative logic suggests that the health code is, strictly speaking, not about “tracing” close contacts.

These technological and methodological features are critical for understanding and evaluating the health code. The Chinese health code program and the Gapple-led contact tracing apps share the problem of lacking efficacy proofs, but for different reasons. With respect to the Gapple-led tools, at the technical level, they rely on the Bluetooth technology whose capacity of signal detection remains questionable (Cellan-Jones and Kelion, 2020; Lee, 2020; Zastrow, 2020). At the level of implementation, the difficulties in evaluating their effectiveness are, first, the lack of enough population downloading and using the apps and, second, the lack of information-sharing (if not centralisation) to gather sufficient statistics to assess chances of false positive/negative (Fraser et al., 2020; Hinch et al., 2020). These problems of Gapple contact tracing apps, on both technical and implementation levels, are not relevant to the health code program: The health code does not rely on the detection and recognition of Bluetooth signals; it has huge amount of users in China, due to its quasi-mandatory character and societal scale of adoption, and the data are collected and held by different levels of the government.<sup>3</sup> So, at least local and sectorial based statistical analysis on efficacy is not impossible, if national level evaluation is not yet feasible.

However, the health code has its specific difficulties of efficacy assessment. With respect to the technical, as the health code uses big data analytics, the quality of data massively collected and the hypothesis underpinning the algorithm become crucial to understand and examine the results it gives. The lack of information on these two critical questions pose enormous hurdles to assess the effectiveness of the health code. Moreover, the doubly preventative logic of risk assessment creates additional critical difficulties: as the health code does not detect actual occurrences of close contacts but a person’s overall virus risk level, its color assignation based on risk calculation is basically unfalsifiable, especially without knowing the hypothesis and data used in the algorithm. It is hence reasonable to see the health code’s profiling as another “black box” process with little transparency for external quality check. At the implementation level, as a result of mass social mobilization, the systemic and comprehensive imbrication of the health code in a whole bundle of formal and informal surveillance and control apparatus makes it difficult to single out the health code as such and evaluate its role independently in the control and prevention of COVID-19.

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<sup>3</sup> According to an official instruction, informatization products of community epidemic control should, in principle, be centrally deployed and used at prefecture (county, city and banner) and above levels, and can be deployed by subdistricts (in townships) and urban-rural communities if necessary (Ministry of Civil Affairs et al., 2020).

## **b. Understanding the Lack of Efficacy in Actual Practice**

The lack of both *ex ante* impact assessment and *ex post* efficacy studies stands in stark contrast with the speedy and comprehensive adoption of the health code in China's pandemic reactions. On one hand, this contrast demonstrates the lack of prudence and accountability of the government going "all-out" to fight COVID-19. On the other hand, as the health code is not strictly speaking a contact tracing tool, a perspective other than virus detection and tracking is needed for understanding its "usefulness". Instead of judging and critiquing the health code from the perspective of scientific accuracy, a more helpful way of understanding this program is to see it as a part of the technologies of ruling the population and the society, rather than addressing the coronavirus as such. Controlling the epidemic, no doubt, requires monitoring and imposing certain restrictions on the population. The question is whether the measures are strictly necessary and targeted against the virus or are used to deal with the broader actual and perceived social consequences associated with the spread of the virus. Closely combined with the manpowered surveillance and control measures, the health code is a technology through which the power of ordering people's mobility and activities is exercised and relayed in daily encounters. The "usefulness" of such a technology, hence, lies not in its accuracy and reliability, but simply in its being used at a societal scale, for managing not only people's movements but also their projection of threat and security, as well as the perception of the government's capacity of bringing the epidemic under control (and hence the capacity of controlling other potential uncertainties).

A few examples of how the program is used by various governmental, social and private institutions in practice suffice to demonstrate the power of ruling the population exercised through the health code. With respect to organizing the resumption of work and school, the health code is involved in the so-called "point-to-point", "closed circuit" management<sup>4</sup> of people returning to work and school. Since the end of March, people from Hubei going to Beijing needed to register and report on the Jing Xin Xiang Zhu mini app (京心相助, the health code used in Beijing), have their information verified by their residential communities in Beijing and get their travel requests approved (Beijing Daily, 2020). In mid-March, the Sui Shen Ma (随申码, Shanghai's health code) provides group health QR codes for companies to post on their entrances. Employees and visitors need to scan the group QR codes with their smartphones and have the companies check and keep a record of their health states (Shanghai Bendibao, 2020).

Similarly, since May, university students planning to come back to school are required to first report to their universities and departments and get their return requests approved. Before entering the campuses, returning students have to show their health codes (which of course have to be green) and their travel histories, and have temperature inspected. Some universities even deployed school buses to train stations and airports to pick up returning students (Cao, 2020; China University of Petroleum, 2020). Students have to then have their ID, health codes and temperature checked before boarding the buses, checked again when arriving at the school, and sometimes checked one more time before entering their dormitories. Some universities have developed their own health code programs and require students to report on it for 14 consecutive

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<sup>4</sup> Under the so-called "point-to-point", "closed circuit" management, people traveling from A to B have to report to the anti-COVID staff in A and B, be led by designated staff and follow specific travel routes, so that the whole trips are constantly monitored. This type of management has been used for organizing trips of domestic migrant workers and returning Chinese expats. See, (Xiang, 2020).

days before returning to school, in addition to the health code used in the city or province (Law Faculty of Shantou University, 2020).

In addition to managing returning workers and students, employers have also used the health code in their recruitment processes. In Haikou for example, the recruitment of teachers by the city's education department includes written and oral exams. For both exams, the applicant needs to register on the provincial health code and report on it for 14 consecutive days before the exams. Anyone having a red code needs to provide the negative result of a nucleic acid test taken within 7 days before the exams (Haikou Education Department, 2020). In Hangzhou, health certificates extracted from the health code mini app are obligatory for particular professions such as those working in restaurants, hotels, swimming pools, food production, beauty salon and those working with children (Hangzhou Daily, 2020b).

These examples illustrate the rationale and ramifications of the health code: first, by making people's health legible with colored codes, the health code transforms health into a new avenue for various kinds of social control and discipline; second, the wide use of the health code meshes surveillance with basic social services. These ramifications of the health code during the pandemic vividly reflect what the discourse of "technological empowerment"<sup>5</sup> in the Chinese context actually implies: upgrading and amplifying tools to enhance the capacity of existing disciplinary powers (both governmental and non-governmental), meanwhile making both individuals and the population more susceptible to measurement and control.

In addition to such paternalistic "technological empowerment", it is important to highlight the reliance on self-reporting: the information that the health code collects is partially submitted by users who need to update regularly to keep their health code valid. The involvement of individuals, even just as a matter of formality, transforms the power exercised by these institutions into individual self-discipline, producing a more fine-grained and covert form of control, internalised by every user. However, at the time of the epidemic outbreak when everyone can potentially carry the virus and infect other people, this internalised form of control also helps individuals develop a sense of collective responsibility, solidarity and security. To a certain degree, the strategy of mass social mobilization, as well as the collectivist culture and authoritarian political conditions, forges a social consensus that every individual bears the responsibility to implement anti-COVID measures, such as self and mutual monitoring. Moreover, the sense of security obtained through the health code is a result of the convergence between population control during the epidemic outbreak and the offering of critical social services. For example, as the health code information is shared with the local anti-COVID staff, people having the yellow or red codes would be regularly checked by community workers. The purpose of home visits is to ensure not only that they strictly observe quarantine requirements, but also that their basic needs, such as food and medicines, are provided. Some community workers also provide psychological counselling for people under quarantine (China Daily et al., 2020, p. 4; Tang et al., 2020). In addition to such integration of the health code in the virus monitoring and social service provision at local communities, the health code has also been

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<sup>5</sup> Chinese scholars discuss technological empowerment as a way of transforming the traditional relations between the governor and the governed to a more dynamic and information-based model of governance, taking advantage of the massive information collection and flow to enable more efficient interactions of different social actors in the state governance. See, (Guan et al., 2019)

further attached to the e-platforms of local governments' public services. Since February 23, the health code in Hangzhou is linked to the electronic health card and electronic social security card, and residents can book appointments with doctors and hospitals through the mini app (Zhan, February 23). Therefore, by mixing mass surveillance and public services (even making the former a precondition for the latter), individuals' regular self-reporting through the health code, while subjecting themselves to the deepened control of various formal and informal authorities, also ensures that they are "protected" and looked after.

To sum up, the health code should be seen as one of the tools that produce what Scott describes "legibility and simplification" that is required for largescale administrative ordering (Scott, 1999). Top-down, societal imposition of the health code is conjoined with individual internalization, with the purpose of making the society and population more manipulable for controlling the pandemic and other associated social uncertainties. The health code both manifests and facilitates the transformation of governance – governance "empowered" by the digital technologies - in the Chinese society, and its rationale and ramifications go far beyond tracking the virus and treating infected people as such. As a technology of ruling the society and population, it is not only difficult but also misleading to assess its efficacy and usefulness in terms of virus detection and tracking.

## **The Power Dynamics of the Health Code**

While the health code emerged from the ostensible necessity of COVID-19 prevention and control, it is also situated at a sociopolitical conjuncture which has made ideas such as the health code easily acceptable and implementable in China. As discussed earlier, the health code is seen as a technology of social and population control which is fused with public service provision. This, then, puts the health code in a larger trajectory of governance modernization in China, of which informatization plays a key part. The health code, in turn, also represents a unique chance of integrating and redistributing social resources for governance modernization. The development and adoption of the health code during COVID-19 are suggestive of some general issues regarding the transformation of state governance, such as the public-private and central-local power dynamics.

### ***a. The Public-private Partnership in the Pandemic***

It is not unexpected that Chinese technology companies, notably Alibaba and Tencent, have played a major role behind the health code. Over the past decade, Alibaba and Tencent have provided not only the platforms for Chinese e-commerce, but also functions of social-networking, digital currency and mobile payment, as well as various financial products and basic public services. In providing these essential services, they collect enormous amounts of users' data and exercise far-reaching power of restructuring people's lives (at least the urban residents). Meanwhile, a symbiotic and collaborative relationship has been forged between the digital platforms and the government (Lin Zhang, 2020, p. 124). It is, hence, unsurprising that, to deal with an epidemic in a society that is increasingly datafied and digitally connected, these platforms would play an important facilitative role. This is indeed what the Hangzhou government had in mind when asking Alibaba to develop the health code for the returning workers in the city. The huge market share of Alipay and WeChat, as well as their real-name

registration systems, is the primary consideration when the government decided to work with these two platforms to promote and implement the health code (Xu, 2020).

As discussed earlier, in company with the mass mobilization strategy is a responsibility system that imposes anti-epidemic obligations on every entity in all social sectors. Technology companies are hence mandated by and under the leadership of the government in the development and promotion of their digital anti-COVID tools. This public-private relationship, both in reaction to COVID-19 and a result of years of close alliance between the government and digital platforms, shows a different picture from those countries where Gapple asserted a more dominant role (Scott et al., 2020; Veale, 2020, p. 38). However, as a result of the technical resources and expertise of datafication and informatization of the Chinese digital platforms, their role is far from being secondary: the process of building the technical framework of the health code was heavily reliant on Alibaba and Tencent. Tencent led the drafting of the Reference Architecture and Technology Guide of Anti-Epidemic Pass Code, which was published by Shenzhen Standards Promotion Council on March 6 as industrial standard. Tencent's guide specified the data sources, methods of data collection, functions and technical requirements at different terminals, and the protection of personal data (Shenzhen Standards Promotion Council, 2020). In Hangzhou, Alibaba was involved in the drafting of the Guide to Management and Service of Hangzhou Health Code, published by the city's market regulation administration on April 9. The Guide set out procedures of the application and the assignment of the health code, rules regarding its daily services and its use in the management of emergency response, and principles of information security (Hangzhou Market Regulation Administration, 2020).

Both companies have also participated in the national standard setting for the health code. In mid-April, the Chinese National Standardization Administration approved and initiated the standardization of Personal Health Information Code (China Electronics Standardization Institute, 2020). The E-Government Office of the General Office of the State Council, China Electronics Standardization Institute, the First Research Institute of the Ministry of Public Security, Alibaba and Tencent jointly drafted three national standards (Chinese National Standardization Administration, 2020b), which were then published on April 29 (State Administration of Market Regulation and Chinese National Standardization Administration, 2020). These standards are recommendatory, addressing respectively, the reference model, data format and application interface of the health code (Chinese National Standardization Administration, 2020a, 2020c, 2020d).

The close collaboration between the government and digital platforms in developing the health code blurs the boundary between the public and the private. Tamar Sharon's observation about high-tech companies encroaching into the public sphere and replacing traditional experts and policymakers of public health issues (Sharon, 2020), which may be true in countries where the market is perceived as relatively independent from public affairs, seems less applicable in China where the digital platforms have already been integrated in the state governance. This affinity seen in China can also be attributed to the lack of criticism and skepticism against digital technologies developed by Chinese tech companies. Unlike European countries, for example, where privacy concerns were raised almost like a kneejerk reaction to proposals about contact tracing apps, the health code underwent far less scrutiny: only recommendatory industrial standards, with the significant input of digital platforms, are in place.

While the government harvests the technological benefits of the Chinese digital platforms to control COVID-19, the engagement of these companies in epidemic control indeed raises questions. In the name of fulfilling the social responsibility of fighting COVID-19, the epidemic becomes an opportunity for Alibaba and Tencent to embed themselves more deeply in people's daily lives. They also more closely conjoin with other governmental, social and private institutions which exercise disciplinary power over individuals and the population, further transforming the apparatus of state governance. What Christian Veale has observed with respect to Gapple-led apps – that both extractive and protective infrastructure is heavily reliant on a few digital platform monopolies – resonates in China too (Veale, 2020, p. 39).

### **b. The Central-Local Relationship**

While the health code is commonly discussed as “the” digital tool that has been mandatorily used in China, a closer look into its development and implementation shows that there is not yet a single health code program consistently adopted throughout the country. And the role of the national government in adopting and promoting it seems less dominant than expected. As discussed earlier, the health code was initially a local experiment and soon got traction across the country. The city-led initiative reflects a certain level of discretion enjoyed by local authorities in deciding and implementing locally specific policies to tackle COVID-19. The discretion is due to the varied pandemic situations in different localities and their respective capacities of health emergency management. The central government, while constantly emphasizing the strategy of mass social mobilization and instructing local authorities to make full use of digital technologies and big data for early detection of the coronavirus, did not predetermine what digital tools should be used, how to use them, and under what conditions they should be used. The leeway for local improvisation – in other words, the localization of governmental emergency powers – gave rise to the health code. After the initial “success” of the health code in specific cities (success in terms of the speed of development and the scale of implementation), the central government did not dictate other localities to follow the footsteps of Hangzhou and Shenzhen, but only encouraged regions which had sufficient informatization capacities to use the health code (JPCMSC, 2020e).

The lack of specific planification and a certain degree of hands-off attitude of the central government led to the health code's proliferation in China. It is not unreasonable to speculate that this proliferation was also a result of local authorities trying whatever they could and even competing with each other to bring COVID-19 under control, considering the extremely tight political pressure following the sacking of two top officials in Hubei for mismanaging the early outbreak of the epidemic (Kuo, 2020). As will be seen shortly, in contrast with the speedy adoption of the health code in various regions, its taking over by the central government came much later. Given the experimental character of the health code, despite the speed and scale of its use across the country, the actual picture was very messy. As many local authorities introduced their own health code mini apps, the code used in one city or province was often not recognized outside of its jurisdiction. This problem was also attributed to the fact that the data sources, emergency levels and methodologies of risk assessment were also locally specific. As a result, people traveling across regions for work or study were often required to obtain several health codes in their smartphones or fill in additional questionnaires.

Just as the health code was very much a result of multiple local initiatives, the difficulties incurred by the patchwork were also first responded at the local level. In late February, provincial governments started signing agreements with each other for the mutual recognition of their health codes. For example, Henan and Zhejiang agreed on February 28<sup>th</sup> that the Zhejiang health code would be recognized as health certificate and used in Henan. Since March 1<sup>st</sup>, Beijing, Tianjin and Hebei decided to recognize each other's health code to enhance regional, joint anti-COVID efforts. The national level, cross-province recognition of the health codes started from mid-March. On March 18<sup>th</sup>, the National Integrated Online Government Service Platform offered three ways of cross-province recognition. The first was to introduce the function of cross-province recognition in existing health code programs; the second was to connect existing health codes with the national anti-epidemic information platform, using the later as an intermediary for cross-province recognition; the third way was for regions without local health codes to directly adopt the national health code (Xinhua News Agency, 2020b). Despite these mechanisms, the realization of “free movement with one code” remained slow and difficult. The director of Hangzhou Digital Resources Administration commented in an interview that, below the surface of the technical and standard issues, the real difficulty appeared to be the lack of will and determination of local governments to share data with each other – their “calculation of self-interest” (Xu, 2020). Regions who have been leading the health code program were also unwilling to give up what they had already put in place and switch to the national health code (Xu, 2020), which also explains why the three national standards published in April are only recommendatory.

Therefore, the health code program remains far from being a centrally controlled and nationally uniform system in China. The patchwork situation of the health code, along with its regulatory uncertainties, reflects the unease inevitably incurred when a country faces public health emergencies. In the Chinese contexts, the unease is also manifested in the paradox intrinsic to the strategy of mass social mobilization: while encouraging the experimental and entrepreneurial spirit of the local authorities and technology companies to tackle COVID-19, the central government needs to make sure that these efforts appear orderly and are subject to its overall coordination and supervision. The taking over of the health code by the central government inevitably faces pushbacks from the local. Maintaining the status quo (i.e., the plethora of the health codes) becomes a way of managing, at least temporarily, the paradox between local agency and central control.

### **c. Projecting the Future: from Pandemic Control to Smart Cities**

With the slowdown of COVID-19 in China and the government's emphasis on the “normalization” of epidemic prevention and control, public discussion has turned to the future of the health code in the state governance and public administration, reflecting on the experience from the first half of 2020. A few scholars argue that the health code, as a special tool reacting to the unique needs and conditions of epidemic control, should be terminated, and that all the data it collected should be deleted (Yao, 2020). Such a strong stance is only marginal. In mainstream opinions, the health code is deemed as an important opportunity for upgrading governance and public service in a post-epidemic society. To grasp this opportunity, mainstream opinions pay more attention to identifying the practical shortcomings of the health code and to addressing them with policy and legislative proposals. A popular slogan in these discussions goes that “the

health code should roam and lengthen its journey” (Dongyuan, 2020). Roaming means that the regional health codes should obtain broader validity beyond respective jurisdictions; lengthening the journey means that this tool should remain in service in a longer term. Such advocacies emphatically allege the ostensible convenience that the health code has brought and will bring to individuals, private and social entities, local communities and the government. These advocacies, again, do not involve or mention any scientific and empirical studies about the actual effectiveness of the health code in dealing with COVID-19. In addition, they often frame the termination of the health code as creating social “wastes”, arguing that, since a huge amount of investment has already been made to creating the program and there is no apparent technological hurdle to expanding its use, it is more cost effective to keep using and improving it (Dongyuan, 2020; Lin, 2020).

Such advocacies find some endorsement from the government. In an official instruction on the informatization building of local communities for epidemic control issued on March 5<sup>th</sup>, the government encouraged the extended development and exploitation of informatization products for community epidemic prevention and control, in order to expand functions of urban and rural community governance and public services after the pandemic (Ministry of Civil Affairs et al., 2020). Such endorsement was in line with the relatively hands-off attitude of the central government at the early stage of the health code’s adoption and coalesced with the strong commitment of local authorities and private entrepreneurship driving the program. Such favourable policy and political environment created plenty opportunities for not only function creep, but considerable augmentation and transformation of the health code. As mentioned earlier, since late February, the Hangzhou government already connected the health code to citizens’ electronic health cards and social security cards. In Shanghai, the online government service platform incorporated the health code mini app in mid-March, connecting it to other public services (Wen Hui, 2020). Since July, the Shanghai health code can also be used as electronic health insurance card and be linked with users’ bank accounts for payment (Liu, 2020). On March 24, the government in Guangzhou claimed that the updated Guangzhou health code would be used as electronic identification and health certificate, and that users need to go through facial recognition and real name authentication to obtain the code (Guo et al., 2020). These initiatives suggest a strong will of the local governments to catch the momentum of informatization and digitalization created by the health code during COVID-19 to transform governance and to deliver public service in a more efficient, personalized and precise way. The rationale discussed in the previous section – the meshing between population control and public service in the pandemic – is also normalized by way of highlighting the upgrading of public service to conceal the deepened and more ubiquitous discipline and control over individuals and the population, perpetuating the paternalistic undertone of “technological empowerment” in China.

This increased power and will to discipline and control the population is evident in one controversial proposal made by the Hangzhou government in late May. According to the proposal, the health code would be combined with individual health indicators and hence also collect and analyze the data about citizens’ medical records, health checks and lifestyle management. The three colors would be replaced by a color gradient to represent and rank health indexes of individuals, private and social entities, as well as local communities (Hangzhou Health, 2020). Having been heavily criticized for its blatant disrespect to individual privacy, the

Hangzhou government backed down and claimed that this proposal was just a design idea and needed comprehensive deliberation (Du, 2020; Liutao Zhang, 2020). While the level of invasiveness of this proposal is unparalleled, it nevertheless revealed what is at stake in the adoption of health code during the epidemic and various efforts to normalize and expand its use: the health code is a technology of population and society control through the measurement and datafication of individual health.

## A Reflection on Privacy and Data Protection

The lack of a robust privacy and data protection framework in China is well documented (e.g., Feng 2019). In the particular context of COVID-19, this legislative deficiency, and accordingly the lack of legal scrutiny, became one of the contributing factors for the fast and large-scale adoption of the health code. The contrast to countries of liberal democracy is remarkable: while in liberal democracies, privacy and data protection issues are immediately raised in face of any digital monitoring proposals (understandably, a legacy of the past decade of counterterrorism and privacy advocacy following massive data breaches), such concerns are sidelined in China by the collectivist discourse, such as fighting the “people’s war”, and only appear in public debates after certain technologies, including the health code, become fait accompli. The out-of-syn between law and technology is not only caused by the different paces of advancement between law and technology commonly observed, but also due to China’s particular approach to epidemic control which has given local authorities considerable leeway for experimentation and improvisational collaboration with technology companies.

In light of the apparent legislative deficiency, alternative rulemaking in the form of, for example, industrial standards and ad hoc governmental decrees were used to regulate the privacy issues. The non-compulsory industrial standards discussed earlier all contain some general requirements on personal information protection. The national standards have made reference to existing regulatory documents, such as China’s Cybersecurity Law and the GB/T 35723-2020 Information Security Technology – Personal Information Security Specification. As for ad hoc governmental decrees, an example is the Notice on Protecting Personal Information and Using Big Data to Support the Epidemic Prevention and Control, issued by the Office of the Central Cyberspace Affairs Commission on February 4,<sup>6</sup> in response to several serious incidents of personal information leaks during the COVID-19 outbreak (Cao and Yan, 2020; He, 2020; The Paper, 2020). Personal data protection has also been included in the government’s instruction regarding anti-epidemic informatization building in local communities.<sup>7</sup> In light of the fast-

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<sup>6</sup> It prohibited the collection of personal information by units or individuals other than those authorised under China’s Cybersecurity Law, Law on the Prevention and Treatment of Infectious Disease and Regulation on the Urgent Handling of Public Health Emergencies. The notice stressed the principles of data minimization and purpose limitation and required that personal information to be published only when necessary and upon data desensitization (Office of the Central Cyberspace Affairs Commission, 2020).

<sup>7</sup> According to this Instruction, the collection of residents’ information by informatization products (service) of community pandemic control should be explicitly notified to community residents, obtain their consents, and specify that the data collected would be used for epidemic prevention and control. If the data were to be used for other purposes, consents of community residents should be reobtained. Meanwhile, informatization products should comply with China’s Cybersecurity Law, Law on Residential Identity Cards, and other relevant laws and administrative regulations on personal information protection, and implement the requirements in the Notice

evolving anti-COVID situations in China (e.g., the swift proliferation of the health codes), these piecemeal policy documents on privacy and personal data protection remain largely insufficient. Reacting to such deficiencies, traditional law-making efforts began to catch up. In the National People's Congress and the Chinese People's Political Consultative Conference, in late May 2020, a number of proposals were made regarding the regulation on the use of personal information by digital technologies for pandemic control to strengthen the protection of personal information (Yao, 2020). Some particularly called for the central and national management of the health code (Cheng, 2020). In addition, there are two recent legislative moves toward regulating digital technologies for common good. The first is the adoption of China's first Civil Code on May 28, 2020, which contains provisions related to privacy and personal information protection. The second is the preparation of China's personal information law. It was included in the legislative items in 2019 (Huang and Liang, 2020), and a draft has been made and will go through the first deliberation by the National People's Congress's Standing Committee in 2020 (Luo, 2020).

The health code has revealed serious challenges of data governance and shortcomings of the existing regulatory framework. These problems, in turn, have encouraged public awareness about privacy and personal data protection and motivated lawmaking processes to catch up and regulate the use of digital technologies. However, the protection of privacy and personal data provides only one lens to understand the stakes of digital monitoring. Commenting on the controversies over contact tracing apps in the West liberal democracies, Sharon argues that privacy-framing has been taken over by technology companies who present themselves as privacy defender and meanwhile promote their contact tracing apps, increasingly interfering in public health sphere (Sharon, 2020). In China, the discourse about privacy and data protection has not been coopted by Chinese technology companies yet, except for Baidu, whose chairman of the board (also a member of the Chinese People's Political Consultative Conference) suggested that opt-out mechanisms should be introduced to information collection during the pandemic and that the collection, storage and use of personal information under exceptional circumstances should be regulated (Ren, 2020). While Sharon's observation does not echo much in China yet, it points out the unintended consequences of well-meaning privacy advocacy: the discourse of privacy and data protection can potentially provide the terms through which technology companies exercise surveillance and regulatory power and reshape the market, while elbowing aside questions about democracy, accountability, fairness and justice. Governments are just as capable as private companies of seizing the special conditions of COVID-19 to co-opt or hijack the discourse of privacy and personal data protection to strengthen their capacities of administration and control. In China, as the notion of privacy is understood as personal right and disconnected from its political significance<sup>8</sup> (e.g., the right to privacy is a political right listed in the International Covenant on Civil and Political Rights which China has not ratified), current legislative moves toward protecting personal information and individual privacy could be one of the self-justifying steps that align digital technologies with the purpose of enhancing the government's power to control. It is, after all, unsurprising to see a regime exercising sweeping and paternalistic control while claiming to be the guardian of citizens' privacy or diligent fiduciary of personal data.

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issued by the Office of the Central Cyberspace Affairs Commission on February 4 (Ministry of Civil Affairs et al., 2020).

<sup>8</sup> Privacy is also commonly seen as a consumer right, rather than a civil liberty. See, Pernot-Leplay 2020.

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